

## **Approved language for use in your marketing efforts and on your web site**

Buying a newly constructed home often becomes the most expensive purchase you will ever make and one that you will want to protect. High on your shopping list should be selecting a builder who provides a new home structural defect warranty. (Name of Builder) is a member of one of the strongest national warranty companies, 2-10 Home Buyers Warranty® (2-10 HBW).

Before becoming a 2-10 HBW member, (Name of Builder) had to undergo an extensive screening process that analyzes their experience and financial stability. To maintain their high quality standards in the building industry, 2-10 HBW conducts careful inspections not only of our work but also our subcontractors. (Name of Builder) displays the 2-10 symbol so you can buy with confidence!

As a savvy homebuyer, you should only consider buying a home from a builder who offers a warranty from 2-10 Home Buyers Warranty® (2-10 HBW). Only then can you have the satisfaction of knowing that your builder's warranty obligations are clearly defined in writing and backed by a strong warranty insurer. (Name of Builder) will enroll your home in the warranty program at the date of closing.

What benefits does the warranty provide? Perhaps the most important benefit is the confidence you will have in your buying decision. The second most important benefit is one you'll enjoy if you sell your home: the warranty stays with the home and automatically transfers upon change of ownership. From the date of closing, you will have coverage for ten years on qualified structural defects. And all of this warranty coverage is paid for (Name of Builder).

The 10-year structural defect warranty from 2-10 HBW offers the best in coverage and protection. It is your responsibility to read the warranty and understand it. Call us with questions about any part of the warranty you do not understand.

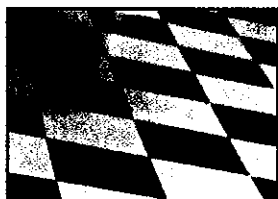
- 10 full years of structural defect coverage for load-bearing components;
- 2 full years of systems surety coverage against defects in wiring, piping and ductwork in electrical, plumbing, heating, cooling, ventilating and mechanical systems; and
- 1 full year of surety coverage against defects in workmanship and materials.

# PROVIDING VALUE WHILE PROTECTING YOUR BIGGEST INVESTMENT

*Your new home has the best warranty protection available offered through a third-party new home warranty program. Rest assured, your new home has 1-year workmanship, 2-year systems and 10-year structural warranty beginning on the day of closing.*

## 1-Year Workmanship\*

The following general categories apply to the 1-Year Workmanship Coverage.



### ✓Site Work

Grading  
Drainage

### ✓Concrete

Cast-in Place  
Construction & Control Joints

### ✓Masonry

Unit Masonry (Brick, Block & Stone)  
Stucco & Cement Plaster

### ✓Thermal & Moisture Protection

Waterproofing  
Insulation  
Ventilation & Moisture Control  
Sealants  
Exterior Siding

### ✓Finishes

Lath & Plaster  
Drywall  
Hard Surface Flooring (Flagstone,  
Marble, Ceramic Tile, etc.)  
Resilient Flooring  
Finished Wood Flooring  
Painting  
Wall Covering  
Carpeting

### ✓Specialties

Fireplaces

### ✓Cabinets & Vanities

Kitchen Cabinets & Vanities  
Countertops

### ✓Mechanical

Plumbing  
Water Supply  
Heating & Air Conditioning  
Roofing  
Sheet Metal

### ✓Doors & Windows

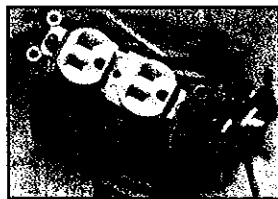
Doors: Interior & Exterior  
Garage Doors  
Wood, Plastic & Metal Windows  
Hardware  
Storm Doors, Windows & Screens  
Weatherstripping & Seals  
Glass & Glazing

### ✓Electrical Components

Switches & Receptacles  
Service Distribution

## 2-Year Systems\*

The following general categories apply to the 2-Year Systems Coverage.



### ✓Mechanical Systems

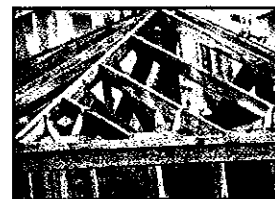
Septic Tank Systems  
Plumbing  
Water Supply  
Heating & Air Conditioning

### ✓Electrical Systems

Electrical Conductors

## 10-Year Structural\*

The following general categories apply to the 10-Year Structural Coverage. Unless one or more of the Warranty Exclusions apply, for ten (10) years from the Effective Date of Warranty, your Warrantor warrants your home against a covered Structural Defect.



### ✓The Designated Load-Bearing Members are:

Foundations  
Beams  
Columns  
Load-Bearing walls and partitions  
Floor systems  
Roof framing

**You Build YOUR FUTURE,  
We PROTECT IT!<sup>SM</sup>**



**Home Buyers Warranty®**

**America's  
Choice**

*For more information on our new home warranty program, call  
1-800-488-8844 or visit our web site [www.2-10.com](http://www.2-10.com)*

\*Coverages change over time and these are general guidelines only. The specific coverages are governed by the warranty booklet provided at closing. ©2003 Home Buyers Warranty Corporation.

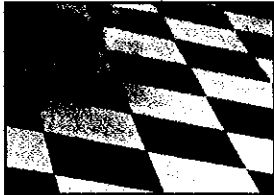
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# Proveemos valor, mientras protegemos su mayor inversión

*Su nueva casa cuenta con la mejor protección de garantía disponible, ofrecida en un nuevo programa de garantía de la casa. Tenga la seguridad de que su nueva casa tiene una garantía de 1 año en mano de obra, 2 años en sistemas, y 10 años de garantía en la estructura, empezando en el momento del cierre.*

## 1 Año en Mano de Obra\*

Las siguientes categorías generales corresponden a la Cobertura de 1 Año en Mano de Obra



### ✓ Trabajo a pie de obra

Nivelación  
Drenaje

### ✓ Concreto

Vertido "in situ"  
Juntas de control y construcción

### ✓ Albañilería

Albañilería unitaria (ladrillo, bloque y piedra)  
Revoque de cemento y estuco

### ✓ Protección térmica y contra humedad

Impermeabilización  
Aislamiento  
Control de humedad y ventilación  
Selladores  
Tablas de forro exterior

### ✓ Acabados

Listonado y enlucido  
Pirca  
Revestimiento de piso de superficie dura  
(losas, mármol, baldosas cerámicas, etc.)  
Revestimiento de piso elástico  
Revestimiento de piso de madera terminada  
Pintura  
Revestimiento de paredes  
Alfombrado

### ✓ Especialidades

Chimenea

### ✓ Gabinetes de cocina y de baño

Gabinetes de cocina y de baño  
Mostradores de cocina

### ✓ Elementos mecánicos

Plomería  
Suministro de agua  
Calefacción y aire acondicionado  
Techado  
Chapa metálica

### ✓ Puertas y Ventanas

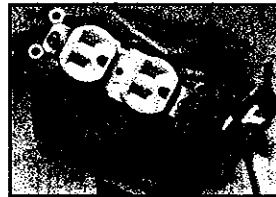
Puertas: interior y exterior  
Puertas de garaje  
Ventanas de madera, de plástico y de metal  
Accesorios metálicos  
Contrapuertas, contraventanas y telas metálicas  
Impermeabilización y sellos  
Vidrio y encristalado

### ✓ Componentes eléctricos

Interruptores y receptáculos  
Distribución de servicio

## 2 Años en Sistemas\*

Las siguientes categorías generales corresponden a la Cobertura de 2 Años en Sistemas



### ✓ Sistemas mecánicos

Sistemas de tanques sépticos  
Plomería  
Suministro de agua  
Calefacción y aire acondicionado

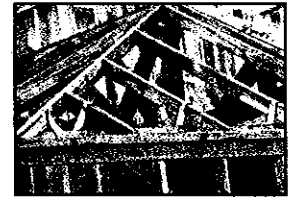
### ✓ Sistemas eléctricos

Conductores eléctricos

## 10 Años en la estructura\*

Las siguientes categorías generales corresponden a la Cobertura en la Estructura de 10 Años.

Salvo en el caso de que le sea aplicable una o más de la Exclusiones de Garantía, su Garantizador le garantiza su casa contra cualquier Defecto Estructural cubierto, por un período de diez (10) años a partir de la fecha de entrada en vigor de la Garantía.



### ✓ Los elementos designados para soportar cargas son

Fundaciones  
Vigas  
Columnas  
Paredes y divisiones maestras  
Sistemas de piso  
Estructura de techos

**Usted construye SU FUTURO,  
¡nosotros ayudamos a PROTEGERLO!**



**Home Buyers Warranty®**

**America's  
Choice**

*Para más información acerca de nuestro nuevo programa de garantía de la casa, llame al  
1-800-488-8844 o visite nuestro sitio web [www.2-10.com](http://www.2-10.com)*

\*Las coberturas cambian con el tiempo y aquí se presentan solamente las pautas generales. Las coberturas específicas se rigen por el folleto que se entrega en el momento del cierre. ©2003 Home Buyers Warranty Corporation.

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# Choose Value & Protection



## The Best Protection!

Buying a newly constructed home often becomes the most expensive purchase you ever make and one that you will want to protect. High on your shopping list should be a new home warranty that provides risk reduction, increases the resale value of the home, and often saves the homebuyer money after closing when the unexpected and unforeseen happens. The 2-10 Home Buyers Warranty® Program offered by a builder provides your home with limited warranty coverage from frame to foundation and interior systems to exterior finish. Buy from a Builder who displays the 2-10 symbol.

## Builder Screening Process Protects You!

In order to be a member of the 2-10 HBW Program, your builder must apply for membership, meet strict underwriting guidelines, and agree to abide by the terms of the program's agreement. Why is this home warranty so important?

- ▶ One out of every 200 new homes built today will experience a structural failure requiring repair at an average cost of \$30,000.
- ▶ 25% of structural claims are due to framing problems.
- ▶ More than 50% of structural claims are caused by either soil settlement in improperly compacted fills or by expansive soil.

When you purchase a new home, you're making a big investment - an investment you want to protect. Buying a home from a **2-10 HBW builder** means that you are buying a home from the BEST - a **2-10 HBW approved builder member**. 2-10 HBW is recognized for high-quality standards in the building industry through careful inspections, not only of the builders' work, but also that of subcontractors.

## Coverage You Can Count On!

The country's leading new home warranty program, 2-10 HBW, offers the best in coverage and protection. It is your responsibility to read the warranty and understand it. Ask your builder questions about any part of the warranty you do not understand.\*

- ▶ 10 full years of structural defect coverage for load-bearing components
- ▶ 2 full years of systems surety coverage against defects in wiring, piping and ductwork in electrical, plumbing, heating, cooling, ventilating and mechanical systems
- ▶ 1 full year of surety coverage against defects in workmanship and materials

## Providing You With Top-Rated Service!

We support your Builder's warranty coverage with a commitment to customer service. Our new home warranty administration department achieved a **97%** satisfaction rating from warranty holders and a **100%** satisfaction rating from builder members. Maybe that's why builders, real estate professionals and homeowners have made us the leading home warranty company in America.



Home Buyers Warranty®



**2-10 Home Buyers Warranty® - The best coverage for your home!**

\*See warranty documents for specific details, considerations, exclusions and specific terms.

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Please complete this short evaluation and return in the stamped, self-addressed envelope to help us better serve our customers. We have enjoyed being the builder of choice for your dream home.

**Date:** \_\_\_\_\_

**Lot: #** \_\_\_\_\_ **Address:** \_\_\_\_\_

**Field Superintendent:** \_\_\_\_\_

	<u>Score</u>	
Sales	1 2 3 4	1=Excellent
Communication	1 2 3 4	2=Good
Schedule	1 2 3 4	3=Average
Site Supervision	1 2 3 4	4=Below Average
Quality of Work	1 2 3 4	
Quality of Product & Material	1 2 3 4	
Service	1 2 3 4	
Settlement	1 2 3 4	
Korey Homes Performance	1 2 3 4	
Overall Building Experience	1 2 3 4	

Where could Korey Homes improve to better serve you as the customer?

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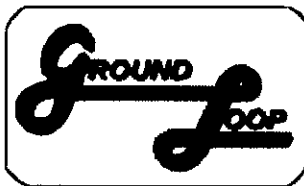
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Thank you!



### Ground Loop Inc.

Geothermal Simulator
How It Works
Cost Comparison
Residential & Commercial
Other Resources
About Us
Testimonials
Meet Our Staff
In the News
Video Clips
Maintenance Plan

## Incentives

Provided below are links to the [Database of Incentives for Renewables & Efficiency](#) or DSIRE divided by state. This allows you to see any available incentives that have to do with geothermal or green energy for your area. There are different incentives available on the federal, state, and local county levels. Listed you will find contact information, related websites with application forms, maximum amounts available for credit, requirements, etc.

[MARYLAND](#)

[DELAWARE](#)

[PENNSYLVANIA](#)

[VIRGINIA](#)

[D.C.](#)

[NEW JERSEY](#)

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